

Welcome to CareASSIST

Patient Support Program by Sanofi Genzyme

Resources and support for your eligible patients

CareASSIST™

Oncology and Transplant
Patient Support by Sanofi Genzyme



Access and Reimbursement

Assistance navigating the insurance process, including benefits investigations, claims assistance, and information about prior authorizations and appeals.



Financial Assistance

Eligible patients may qualify to receive their medications at no cost.



Resource Support

Information on independent support services for patients and caregivers, as well as product ordering and replacement information.

CareASSIST Made Easy



If your patient needs assistance, a CareASSIST Patient Access Specialist is here to help. Start by downloading an application form at [SanofiCareAssist.com/hcp](https://www.SanofiCareAssist.com/hcp). There are sections to be filled out by both your patient and yourself.



Access and Reimbursement

CareASSIST Patient Access Specialists can help evaluate insurance coverage and identify options for your patients, including the following services:

- **Insurance verification**, including benefits, deductibles, and copay or coinsurance
 - Full benefit verification is specific to the medication from Sanofi Genzyme and the patient's insurance plan
- **Prior authorization assistance**
 - Patient Access Specialists identify plan-specific requirements and can provide information about the process
- **Coding and billing assistance**
 - Information on the medication and the respective regimen. Field Reimbursement Managers are available to assist with complex reimbursement questions
- **Claims management and appeals assistance**
 - Patient Access Specialists can provide information about the appeals process if a denial is received

How CareASSIST Can Help

If your patients need assistance, we are here to help. To request support, download an application at SanofiCareAssist.com/hcp or call CareASSIST at 1-833-WE+CARE (1-833-930-2273), Mon-Fri, 9 AM – 8 PM ET.

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Financial Assistance

For patients who meet program eligibility requirements for financial assistance through CareASSIST, medication can be provided at no cost through the CareASSIST Patient Assistance Program.

- The patient must be a resident of the US or its territories or possessions and be under the care of a licensed healthcare provider authorized to prescribe, dispense, and administer medicine in the US
- The patient must have no insurance coverage or lack coverage for the prescribed therapy
- Patients with Medicare Part B with no supplemental insurance coverage may be eligible
- Patients must have an annual household income that does not exceed the greater of \$100,000 or 500% of the current Federal Poverty Level

If a patient does not meet the eligibility criteria above and still needs assistance with out-of-pocket medication costs, CareASSIST may be able to help. Visit [SanofiCareAssist.com/hcp/alternate-coverage](https://www.SanofiCareAssist.com/hcp/alternate-coverage) to learn more.

Possible alternate coverage sources include:

- Medicaid
- State health exchanges
- State pharmaceutical assistance programs
- Independent charitable foundations

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Resource Support

Once a patient is enrolled in CareASSIST, a Patient Access Specialist can help determine if there are additional independent support services available. Some examples of different types of resources and support that may be available include:

- Clinical support services
- Food and nutrition programs
- Transportation assistance
- Health supply/cosmetic aids
- Patient advocacy support
- Home care services support

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