

# Welcome to CareASSIST

## Patient Support Program by Sanofi Genzyme

Helping eligible patients with access and support for the medication they've been prescribed

**CareASSIST**<sup>®</sup>  
Patient Support by Sanofi Genzyme



### Access and Reimbursement

Help determine insurance coverage and options.



### Financial Assistance

Eligible patients may qualify to receive their medication at no cost.



### Resource Support

Identify other resources and support that may be available.

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## New to CareASSIST?

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If you need assistance, a CareASSIST Patient Access Specialist is here to help. To request support, download an application at [SanofiCareAssist.com](https://www.SanofiCareAssist.com).

Or you may start the application process by calling CareASSIST at 1-833-WE+CARE (1-833-930-2273), Mon – Fri, 9 AM – 8 PM ET.



## Access and Reimbursement

CareASSIST Patient Access Specialists can help you evaluate your prescription insurance coverage and identify options, including the following services:

- **Insurance verification**, including benefits, deductibles, and copay or coinsurance
  - Full benefit verification is specific to the medication from Sanofi Genzyme and your insurance plan
- **Prior authorization assistance**
  - Patient Access Specialists identify plan-specific requirements and can provide information about the process
- **Claims management and appeals assistance**
  - Patient Access Specialists can provide information about the appeals process if a denial is received

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### How CareASSIST can help you

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## Financial Assistance

You may be able to receive your medication at no cost if you meet eligibility criteria for the CareASSIST Patient Assistance Program below:

- You must be a resident of the US or its territories or possessions and be under the care of a licensed healthcare provider authorized to prescribe, dispense, and administer medicine in the US
- You must have no insurance coverage or lack coverage for prescribed therapy
- You may be eligible if you have Medicare Part B with no supplemental insurance coverage
- You must have an annual household income that does not exceed the greater of \$100,000 or 500% of the current Federal Poverty Level

If you do not meet the eligibility criteria above and still need assistance with your out-of-pocket costs for your medication, CareASSIST may be able to help. Visit [SanofiCareAssist.com](https://www.sanofi.com/careassist) or contact a CareASSIST Patient Access Specialist to learn more.

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### Possible alternate coverage sources include:

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- Medicaid
- State health exchanges
- State pharmaceutical assistance programs
- Independent charitable foundations



## Resource Support

There may be additional independent support services available to you that a CareASSIST Patient Access Specialist can help determine with you, including:

- Clinical support services
- Food and nutrition programs
- Transportation assistance
- Health supply/cosmetic aids
- Patient advocacy support
- Home care services support

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